

THE REGULATION

TO BOOK

Send 50% of the overall price with:
wire transfer to the address:

BARTOLOMEO TRAMONI
BANCO DI SARDEGNA –PARMA-PR- ITALIA
coordinata IBAN:

IT15P0101512700000070033489 SWIFT SARDIT 3S 570

The deposit must be made by the name of the person who reserves and the “cause” must be: the kind of apartment and the arrival and departure dates.

ARRIVAL AND DEPARTURE TIMES:

The apartments will be delivered within 18 o'clock on the day of arrival, and must be cleared at 10 o'clock the day of departure

Arrivals scheduled on Saturdays may suffer a little delay in the delivery.

Our guests will be received every day from 9 to 13 o'clock and from 16 to 22.00 o'clock.

Arrivals planned after 22.00 (and before 24.00) o'clock will be charged with an extra of 20 euro.

Arrivals planned after 24.00 o'clock will be charged with an extra of 50 euro.

We advise our guests to let us know in advance if the arrival (or the departure) is scheduled very early in the morning or very late in the evening.

PAYMENTS:

The rest of the bill must be paid cash on arrival day, after inspecting the equipments.

A deposit, varying from 100 to 250 euros, will be needed.

THE DEPOSIT:

The deposit will be returned the moment the keys of the apartment are given back to the owner, unless any damage

has been done to the structure or to the things within it, and as long as the kitchenette, the plates, etc, are perfectly cleaned.

The refund for any eventual damages will be taken from this fund.

In case of departures before 7.30 am, the deposit will be sent to the client's home by a non transferable cashier's cheque

CANCELLING THE RESERVATION:

If a reservation has to be cancelled, the deposit will not be given back. If the cancellation is communicated at least 60 days before the arrival date, the deposit will be considered valid for a subsequent holiday.

In the eventuality of the reservation being made by an agency, its percentage, which varies between 10 and 20%, will not be refunded in any way.

PROTECTION:

In case of the apartment not being accessible at arrival for technical problems, the client will have access to another

apartment, with the same characteristics as the one reserved, while the necessary repairs are done. Otherwise

the client will be welcomed in the Giardinetto (with free meals) or in the hotel, with all services included.

THE INSURANCE:

During the stay in the Tibula Club House apartments, all guests are insured against eventual injuries and damages to the structure.

Please read the regulations carefully, as they will be applied throughout the whole stay in our structures.