

THE LOCATION RULES

TO RESERVE:

Send 50% of the overall price with:
postal order to the address:

BARTOLOMEO TRAMONI
LOC. LI FERRULI
07020 AGLIENTU –SS- ITALIA

or

wire transfer to the address:

BARTOLOMEO TRAMONI
BANCO DI SARDEGNA –PARMA-PR- ITALIA

coordinata IBAN:

IT15P0101512700000070033489 SWIFT SARDIT 3S 570

The deposit must be made by the name of the person who reserves and the “cause” must be: the kind of apartment and the arrival and departure dates.

ARRIVAL AND DEPARTURE TIMES:

The apartment will be accessible within 6 o'clock pm on the arrival day, and it must be vacated by 10 o'clock am of the departure day (the second date of the reservation).

PAYMENTS:

The rest of the bill must be paid cash on arrival day, after inspecting the equipments.

A deposit, varying from 100 to 250 euros, will be needed.

THE DEPOSIT:

The deposit will be returned the moment the keys of the apartment are given back to the owner, unless any damage has been done to the structure or to the things within it, and as long as the kitchenette, the plates, etc, are perfectly cleaned.

The refund for any eventual damages will be taken from this fund.

In case of departures before 7.30 am, the deposit will be sent to the client's home by a non-transferable cashier's cheque

CANCELLING THE RESERVATION:

If a reservation has to be cancelled, the deposit will not be given back. If the cancellation is communicated at least 60 days before the arrival date, the deposit will be considered valid for a subsequent holiday.

In the eventuality of the reservation being made by an agency, its percentage, which varies between 10 and 20%, will not be refunded in any way.

PROTECTION:

In case of the apartment not being accessible at arrival for technical problems, the client will have access to another apartment, with the same characteristics as the one reserved, while the necessary repairs are done. Otherwise the client will be welcomed in the Giardinetto (with free meals) or in the hotel, with all services included.

THE BONUS:

All stays, (excluded where differently specified) allow a 10 % discount, to be used in a subsequent holiday , or in a different period, at customer's choice.

THE INSURANCE:

During the stay in the Tibula Club House apartments, all guests are insured against eventual injuries and damages to the structure.

Please read the regulations carefully, as they will be applied throughout the whole stay in our structures.